



To Whom It May Concern:

April 3, 2011

This letter is in reference to Johnson Building Corporation who has been our contractor for Caring Hands Animal Hospital since 1996. With every project for Caring Hands, I have been continually impressed with the level of professionalism of Rick Johnson and his employees, and more importantly with the level of honesty and trust in getting the job completed in a timely manner with excellent quality workmanship.

I initially met Rick Johnson with Johnson Building Corporation thru Dr. Bill Swartz, in 1994, who was then building Clocktower Animal Hospital in Herndon, Virginia. Rick was hired for the first two Caring Hands Animal Hospitals, located in Centreville and Arlington. When building our third practice in Bristow, I decided to hire another contractor whose bid price was slightly lower than Rick Johnson's bid. My experience with the other builder was awful. Since then, I have hired Rick Johnson to build our Ashburn hospital, and to do two expansion projects for Centreville and Bristow in 2010. Through the years, Johnson Building Corporation has built many other veterinary hospitals in the Virginia area. This experience has only magnified the value that Rick Johnson can add to any veterinary hospital building project. Rick has researched many solutions for us including flooring materials, reception desk materials, sound proofing of dog kennels, and HVAC systems. His experience over the years has really helped each one of our projects improve in quality and look over the previous project.

When it comes to hiring a contractor the decision is often made on pricing alone. Caring Hands has received many bids from other contractors through the years and Johnson Building Corporation has always been extremely competitive. The other part of the equation in a project being successful is that a good working relationship develops between the client and the builder. If the builder knows what the client wants and delivers on the client's expectations, that client will be very pleased and continue to hire that contractor. That is the relationship that Rick Johnson wants for all of his clients. At this point, I do not believe there is a better builder for veterinary hospitals in our area. Please feel free to contact me should you have any questions.

Sincerely,

Michelle Vitulli, DVM
Caring Hands Animal Hospital
Owner

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